

12TH ANNUAL PROFESSIONAL DEVELOPMENT SYMPOSIUM

Thursday *continued*

9:45 am - 10:00 am — Refreshment Break

10:00 am - 11:15

Breakout Sessions 19-24

HOWARD RASMUSSEN

“Growing Leaders”

ROBERT MCDANIEL

“Emergency Management and Public Organizations”

DEBRA FORBESS & DOTTIE GOUGH

“Management Systems for a Successful Organization”

JOE SARTHORY

“Accreditation/Reaccreditation of CPM Programs”

SUSAN L. SHOEMAKER

“Quality Service in the Public Sector — The Time to Make It Happen Is Now”

ANGIE WHITAKER

“Management of Change or Self Esteem and Peak Performance”

11:15 am - 12:45 pm

Lunch on your own

12:45 pm - 1:45 pm

General Session Invited Speaker

ROBERT MILLIGAN

Comptroller, State of Florida

“Integrity in Government”

1:30 pm

Consortium Roundtable



2:00 pm - 3:15 pm

Breakout Sessions 25-30

JIM MCMICHAEL

“Manipulation or Motivation: Revisiting Maslow . . . In this Time & Place”

GARY PHILLIPS

“Competency Based HR Management: A Public Sector Initiative”

JEFFREY R. ROEMER

“Process Re-Engineering: Why Do We Do This?”

ROY YOUNGBLOOD

“Humor in the Workplace”

LEE MCGEHEE

“Leadership for the Changing Florida”

DAN VICKER

“Generation & Xpectations”

3:15 pm - 3:30 pm — Refreshment Break

3:30 pm - 4:45 pm

Breakout Sessions 31-36

CONSORTIUM PANEL WITH JIM SAVAGE

“Leadership Competencies”

ED KLEE

“Mean Spirited People — Recognizing the Giraffe or the Jackal?”

LESLIE LEIP

“Developing Ethical Decision-Making Frameworks”

SANDY PEARCE & PATRICIA HAGLER

“Using a Crystal Ball to Plan for Your Organization’s Future”

JOE SARTHORY

“Accreditation/Reaccreditation of CPM Programs”

DENISE BARKER

“How Successful Managers Turn Spinning Into Winning”

7:00 pm - 10:00 pm

Awards Banquet & Entertainment

(Included in conference fee. See the Registration Form to purchase additional tickets at \$30 each.)

CONSORTIUM MEETINGS

The National CPM Consortium sets the national standards for the CPM program accreditation and reviews member programs on a five-year cycle. They will meet at the following times:

Wednesday, May 31, 3:30 pm: Orientation for

New/Potential Consortium Members

Thursday, June 1, 1:30 pm: Consortium Roundtable — Member Reports and Discussion

Friday, June 2, 1:30 pm: Consortium Annual Meeting

Saturday, June 3, 8:00 am-noon: Consortium Annual Meeting continues

HOUSE OF DELEGATES MEETINGS

The House of Delegates is the governing body of the American Academy CPM and consists of the president and two delegates from each state. They will meet at the following times:

Friday, June 2, 2:00 pm-4:40 pm

Saturday, June 3, 8:00 am-2:00 pm

FLORIDA CPM GRADUATION

The Florida Certified Public Manager Program Level VIII for 2000 will include attendance in this American Academy of Certified Public Managers 12th Annual Professional Development Symposium. In addition, the graduation luncheon and ceremony will be held on Friday, June 2, 12:30 pm-2:30 pm. Guests are welcome. Cost is \$20 for each guest; CPM graduates’ lunch is included in their registration fee. Sign up on the Conference Registration Form included in this brochure.

Please note: Florida CPM graduates have a special registration fee of \$300 which includes full conference registration, graduation luncheon and ceremony. See Registration Form for CPM graduate fee. Total fee for CPM graduates is \$300.